

#### TRADING DURING CORONAVIRUS RISK ASSESSMENT

	Maginus	
Risk Assessment of trading during Coronavirus	Date of Assessment: 19 <sup>th</sup> April 2021	
	Name of Assessors: Rachel Board and Helen Bates	
Who might be affected? Employees, Visitors		
What is the risk assessment for?	This risk assessment is supplementary to our current risk assessment in that it specifically deals with a return to the workplace after the COVID-19 lockdown and includes consideration for an initial period of operation once the workplace is open.	
How was the risk assessment done?	The Head of HR & Admin and the Facilities Team followed advice at <u>www.hse.gov.uk/simple-health-safety/risk/</u>	
To Identify the Hazards, they:	Walked Around the office noting things that might pose a risk	
	<ul> <li>Checked the HSE Advice on employees with disabilities – <u>www.hse.gov.uk/disability/;</u></li> <li>Talked to the Management team</li> </ul>	
	<ul> <li>Talked to the Management team</li> <li>Talked to the Office Facilities team</li> </ul>	
	<ul> <li>Conducted an Employee Survey</li> </ul>	
	Followed guidance from the Government RE Covid 19	
How were staff notified?	They posted a copy of the findings on Slack (#hr-general) and on a noticeboard in the staff room/chill out area to ensure employees put the actions into practice. Document is called Return to the Workplace COVID Plan.	
	A 2m distancing protocol stands.	
When will it be reviewed?	The Head of HR & Admin will review the risk assessment whenever there are any significant changes such as new Government Guidance, employee questions or new joiners, or when there is further consistent office opening.	



What are the Hazards?	How could people be harmed?	Control Measures applied
Coronavirus (Covid-19)	Most people are at risk from infection (team members, visitors etc). The risk of COVID-19 infection is, as we know, higher for vulnerable persons. The list of who is currently vulnerable includes: the elderly, those with chronic underlying health conditions; pregnant women. The majority of cases lead to mild symptoms (persistent coughing and temperature). The disease, however, can be fatal. Transmission is by person to person spread as airborne droplets and via surfaces contaminated with virus.	<ul> <li>Government Advice:</li> <li>Government guidance is being reviewed regularly to ensure the latest available information is put into practice.</li> <li>All unnecessary travel should be avoided. Increase the use of telephone calls, web conferencing etc.</li> <li>All meetings on site will be observing 2m social distancing rules where possible, ideally conducted utilising technology in the first instance.</li> <li>All non-essential appointments on site have been postponed and necessary appointments will be evaluated considering current guidance as they occur – only as requested and considered on an ad-hoc basis.</li> <li>Social distancing of 2m applies to all parts of the building including entrances, exits, colleague facilities and office space.</li> <li>All training that requires gatherings, fire drills and group exercises have been suspended within the business until September (with the exception of a practice fire drill during May-August) and have been adapted to avoid social contact in future where possible.</li> <li>Self-Isolation:</li> <li>The business is following guidance on self-isolation. In the event of any staff member exhibiting symptoms they must self-isolate. Guidance on time scales changes. The latest advice is here: https://www.nhs.uk/conditions/coronavirus-covid-19/what-to-do-if-ugu-or-someone-ugu-live-with-has-coronavirus-symptoms/</li> <li>The Company will ensure employees self-isolating are made aware of the importance of social distancing in line with current Government guidelines.</li> <li>The Company will undertake deep cleaning in the event of any staff member being confirmed as having coronavirus.</li> <li>Personal Hygiene:</li> <li>Team members have been advised regarding common control measures such as sneezing into a tissue or elbow and not just into hand, followed by immediate disposal of the tissue and frequent hand washing and/or sanitising.</li> </ul>



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Office Meetings:
<ul> <li>Unnecessary travel to sites should be avoided and where possible meetings will be held via telephone calls/web conferencing</li> </ul>
<ul> <li>Only if necessary, participants should attend in person – this will be assessed on a case by case basis in advance for approval.</li> </ul>
<ul> <li>Only the internal meeting rooms downstairs and the Whitworth and the Kilburn meeting rooms will be open. If employees require the use of another meeting room, they should get approval of this from the Head of HR &amp; Admin prior to use.</li> </ul>
<ul> <li>Attendees should be 2m apart from each other.</li> </ul>
<ul> <li>Rooms should be well ventilated; the air-conditioning flow has been set to full fresh air flow and has been assessed by Schneider Electrical prior to opening the office for compliance. During the initial reopening of the office, the shutters will remain closed.</li> </ul>
<ul> <li>Windows should be opened to allow circulation of air however employees MUST shut these on exiting any meeting rooms or when leaving the office.</li> </ul>
<ul> <li>If any employee wishes to wear a mask, that is fine. Additionally, if an employee requests that another employee also wear a mask in a meeting room environment, then those wishes should be met unless there is a medical/exempt reason otherwise.</li> </ul>
Consider holding meetings in open areas where possible.
• Meeting room doors should be kept open even during the duration of the meeting.
Entry/Exit of the building.
<ul> <li>The use of a keypad will be applicable at the main gate and at the reception entry. As an employer we still hold responsibility for employee safety and security whilst in the workplace. By keeping the keypads at the entry points active we are ensuring all necessary security measures are met. The Company have provided personalised sanitiser bottles.</li> </ul>
<ul> <li>When parking your vehicle, please try and allow an empty space between you and the next vehicle. This will ensure socials distancing measures are met.</li> </ul>
<ul> <li>If there is a queue of people waiting to get into the office on your arrival, please allow for social distancing.</li> </ul>
<ul> <li>You will also have to use the switch on the exit of reception area. We have put plans in place for this to be cleaned regularly throughout the day. The use of hand sanitiser may also be encouraged.</li> <li>Signing in/out will be done via the iPad with your own personal QR Code to limit touching a keypad.</li> </ul>



<ul> <li>Although internal keypad/exit switches have been disabled these doors always need to be kept shut for fire safety purposes.</li> </ul>



Coronavirus (Covid-19) First Aiders	Insufficient first aid due to staff shortages, concerns of first aiders administering first aid.	<ul> <li>First Aid:</li> <li>Undertake a first aid plan to determine the specific needs of the business during a reduced staff basis relative to the hazards - ensure employees are aware of the location of First Aid boxes.</li> <li>First Aiders made aware of the risks to themselves and others</li> <li>PPE provided for first aiders to use including gloves, disposable aprons, and masks</li> <li>Gloves worn or hands covered when dealing with injured persons, particularly those with open wounds. Cuts and grazes on hands or arms covered with a waterproof dressing.</li> <li>Appropriate PPE such as gloves, a disposable apron will be worn as necessary. Masks can be worn if deemed necessary by the first aider.</li> <li>If possible, do not place your face close to the casualty to hear for breathing. Watch the chest. Ensure CPR is performed using chest compressions and if necessary, use the defibrillator located in reception.</li> <li>If in doubt or concern, contact 111 or 999.</li> </ul>
Coronavirus (Covid-19) Fire Marshals	Covid 19 impacting fire procedure e.g. reduction in fire marshals	<ul> <li>Fire Safety:</li> <li>Social distancing of 2m will be maintained at the assembly points, this will be led by the fire marshals and all team members have been informed about maintaining social distancing in the workplace. Usual in-house testing of the fire alarm/emergency lighting will continue. All team members will be advised on any changes to fire evacuation procedures</li> <li>Ultra Security have been in and tested all the fire alarms through-out the office. The report concluded that they are all in working order.</li> <li>Fire doors will not be propped open, even as a measure to minimise surface contact. Door handles and touch points will be cleaned throughout the days per Government guidance.</li> <li>Upon re-entering the building, all team members should sanitise their hands.</li> </ul>

Receiving deliveries on site (Goods In/Despatch)	<ul> <li>Deliveries and collections from site:</li> <li>Personal deliveries WILL NOT be accepted, please ensure you change your delivery preferences for personal orders.</li> <li>Visitor access to the building is minimal and must be pre-approved for essential visits only.</li> <li>Hand sanitiser will be set up at entry/exit points in the office and throughout the office.</li> <li>Where possible greet the driver externally to prevent the driver entering the building. Avoid social contact.</li> <li>Conversations should take place at a minimum 2m distance and if paperwork needs to be exchanged, this should be done at arm's length. Pens should not be shared between driver and member of staff.</li> <li>Increased cleaning and disinfection of frequently handled or touched surfaces within common and welfare areas such as door handles, light switches, toilets, rest areas. Any vending machines will also be cleaned regularly.</li> <li>A cleaning rota has been put in place to allow for our new working practices.</li> <li>Drivers collecting goods will be asked to go to a designated location e.g. visitors car park and wait for goods to be brought to them. They will be asked to turn the engine off and to wait in their vehicle for instructions before getting out of the vehicle and abide by the 2m distance.</li> <li>If paperwork needs to be exchanged, this should be done at arm's length. Pens are not to be shared with visiting drivers.</li> </ul>
Spread of Coronavirus (COVID 19) during meetings offsite or visiting external	<ul> <li>Site Meetings (e.g. customer visits etc: <ul> <li>Unnecessary travel to sites should be avoided and where possible meetings will be held via telephone calls/web conferences.</li> <li>Only if necessary, participants should attend in person and this will be assessed on a case by case basis and when pre-approved.</li> <li>Attendees should be 2m apart from each other.</li> <li>Hand sanitiser dispensers will be provided outside each meeting room upstairs and throughout the office.</li> <li>Encourage regular hand washing and ensure that hands are sanitised upon entering and exiting the premises.</li> </ul> </li> </ul>

Spread of Coronavirus (COVID-19) during colleagues working in the offices and colleague facilities	<ul> <li>Office:</li> <li>Hands must be sanitised upon entry to the building and every time you re-enter the building during the day.</li> <li>Face masks will be supplied and are optional.</li> <li>The layout of office workstations may be re-arranged to follow social distancing guidelines.</li> <li>Computer keyboards, desks, phones etc should be cleaned at the end of every day by each individual employee and should not be shared with other team members. These should only be cleaned with the wipes provided by the company.</li> <li>Where possible, employees should continue to use their laptops and take home at the end of each day.</li> <li>Suppliers and visitors to the office should remain restricted, with only urgent meetings to take place, where a video meeting cannot take place. This will be assessed on a case by case basis and will need prior approval from the Head of HR &amp; Admin.</li> </ul>
	<ul> <li>Colleagues Health &amp; Safety: <ul> <li>At all times please maintain social distancing protocols.</li> <li>Employees should maintain regular hand washing and must sanitise their hands upon entry to the building.</li> <li>Face masks are available and are optional unless expressly requested by another member of staff during a meeting in a meeting room.</li> </ul> </li> <li>Keeping workstations clean: <ul> <li>Please ensure that when you complete your working day at the office you clean the area you are leaving ready for the next day with the products provided by the company.</li> <li>Phones in open offices must be cleaned before and after each working day.</li> <li>Shared workspaces should be limited, however where this is not possible, they should be cleaned before and after each use, including keyboard, desk and seat arms.</li> </ul> </li> </ul>

		<ul> <li>Team members to be reminded regularly of the importance of social distancing both in the workplace and outside of it. Management checks to ensure this is adhered to.</li> <li>Symptoms of Covid-19</li> <li>If you feel unwell, you should not come into the office. Please advise your line manager if you are feeling unwell.</li> <li>If anyone becomes unwell with a new continuous cough or a high temperature in the workplace, they will be sent home and advised to self-isolate.</li> <li>Line managers will maintain regular contact with staff members during this time.</li> <li>If advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff fas visited other work place premises such as domestic premises), the management team of the workplace will contact the NHS Track and Trace service to discuss the case, identify people who have been in contact with them and will take advice on any actions or precautions that should be taken.</li> <li>A deep clean of the building will be initiated upon confirmation of a COVID-19 case within the premises.</li> <li>Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast-changing situation.</li> <li>Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.</li> <li>Tests are now available to order at home without having symptoms of Covid-19 – they can be ordered at https://www.gov.uk/guidance/get-a-test-for-coronavirus-covid-19-if-you-do-not-have-symptoms.</li> </ul>
Spread of Coronavirus (COVID-19)	Can this spread the virus?	Alternatively, you may be able to get at home test kits from your local pharmacy.          Air Conditioning:         We have sought advice from our air conditioning providers who have advised there is no evidence to suggest that using the air conditioning units could help spread the virus.
Air Conditioning		On Tuesday 30 <sup>th</sup> March 2021, we had our air flow checked to ensure that it was safe for a return to the office. All air is filtered and Schneider Electrical have advised us accordingly. On Tuesday 23 <sup>rd</sup> March & Wednesday 24 <sup>th</sup> March 2021, we have our air conditioning serviced to ensure
		everything was in working order. No action required.

Spread of	Staff	•Hands must be sanitised when entering or exiting the office or any rooms within the office.
Coronavirus (COVID-19) General	Contractors Visitors	•Team members are also encouraged to cough or sneeze into a tissue – Catch it, Bin it, kill it and to avoid touching face, eyes, nose or mouth with unclean hands.
		•To help reduce the spread of (COVID-19) reminding everyone of the public health advice https://www.publichealth.hscni.net/news/covid-19-coronavirus
		<u>Cleaning:</u> •Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as door handles, print machines using appropriate cleaning products and methods.
		•Checks will be carried out by the facilities team to ensure that the necessary procedures are being followed.
		<u><b>Temperature</b></u> •Temperature checks are not mandatory; however, we do have the equipment available if you would like your temperature checking. Anyone who feels as though they have COVID related symptoms prior to coming into the office should advise their manager and stay at home.
		Social Distancing •Social Distancing -Reducing the number of persons in any work area to comply with the 2m gap recommended by the Public Health Agency.
		•Taking steps to review work schedules including start & finish times/shift patterns, to reduce number of workers on site at any one time. A rota system is in place. Office is open 8am-6pm.
		•Redesigning processes to ensure social distancing in place.
		•Social distancing also to be adhered to in public areas and the smoking area.
		Use of Upstairs Facilities •The use of meetings rooms in the office should be avoided unless the 2m social distancing rule can be fully adhered to and if you wish to book a meeting room you must always book it through the booking system and wait for your confirmation. It is compulsory to follow this procedure. Limit numbers in meting rooms.

<ul> <li>The toilets upstairs can be used. There is access to a disabled toilet downstairs and there should be a one in one out rule applied to all toilets. Please use the traffic light system on the toilets by scanning on the inside of the door upon entry which will show as engaged and remember to also scan on the way out which will turn the light blue and show the toilets as being vacant.</li> <li>There should be no use of the kitchen upstairs unless by the Housekeeper. This is to avoid unnecessary contact on surfaces and to ensure social distancing is in place effectively.</li> <li>There should be no use of the coffee machine upstairs.</li> <li>The lift should be avoided where possible, unless you need to use this due to a disability.</li> <li>The shower and changing room upstairs will be open from week commencing 3<sup>rd</sup> May 2021. All items must be removed after use. Any items left in the shower/changing rooms will be thrown away.</li> </ul>
<ul> <li>Desks and use of office equipment</li> <li>Desks should remain "De-cluttered" and cleared at the end of every day by employees to allow for cleaning to be carried out effectively.</li> <li>Desks should be wiped down at the beginning and end of every day by employees. Anti-bacterial wipes will be provided to each team on the office opening.</li> <li>Telephones should be cleaned daily by the employee.</li> <li>Use of shared PC's, photocopier and printers should be limited as necessary and cleaned regularly.</li> <li>There will be a minimum number of bins available. One near Finance and Marketing, one near Support, one in eCommerce and one by OMS Development. There will be an additional bin at the Drink Station. Rubbish cannot be left on desks and must be immediately disposed of after use.</li> <li>Additional cleaning will be provided by the Facilities team.</li> </ul>

Other
•Lunch orders will not be in place whilst the office is only open one day per week. This will be reviewed after four weeks of office opening. Food can be brought from home to the office, but this must be removed daily. We will not be providing milk for cereal, only for drinks. The tuck shop will also be closed. Foodstuffs for sharing e.g., sweets, cakes and biscuits are prohibited.
•Drinks/brew rounds will not be allowed. After making your own individual drink you should wash your hands after using milk, spoons etc.
•Any crockery you bring in from home must be removed daily for cleaning. Personal and company mugs and cutlery must NOT be kept on desks after use, they must be placed in the dishwasher for cleaning or washed immediately.
•Shopping can be left in the fridge/freezer on the day purchased but must be removed at the end of the day. Any open food items cannot be left in the fridge/freezer overnight. The facilities team will throw any food away that is left there prior to office opening in the morning.
•The use of fans on employees' desks will not be permitted.
•At the end of each day, please ensure no rubbish is left on desks. The office will be cleaned by the Facilities team each day. In addition to this the correct cleaning solutions and equipment will be provided to the Facilities team to ensure safe fulfilment of their job.
•The use of the pool table and ping pong table will be the employee's personal responsibility for use. If using, employees must ensure equipment is cleaned both before and after use.
•All employee circumstances will be considered and Managers and/or HR 121's will be arranged to assess each individual case. These can be arranged prior to the office opening at the employees' request and will be done via Zoom/Slack where possible.
All the above will be monitored strictly and assessed as and when required.



Where employees are expected to comply with the RTW plan, all points will be monitored regularly by either HR, Facilities' team or a member of the Management team.
It is expected that all employees follow the guidance set and that any unforeseen issues are reported so that they can be actioned and included within future risk assessments.
If you have any additional issues or concerns that are not set out in this document, please contact HR.

Signed by:	Signature:	Date:
Helen Bates	HBates	19th April 2021
Rachel Board	R Board	19th April 2021